

Arkelys & Company

Frequently Asked Questions

About our business, party rentals and services...

We are a full-time family-owned and operated party rental and photography business located in Buckeye, Arizona. We strive to raise the level of professionalism by servicing every event with ethical, reliability and the utmost respectful conduct. We are committed to excellence by educating ourselves with new industry standards, products, equipment, personnel safety and overall daily performance. We provide quality party rental equipment as well as state of the art photography equipment. We own ALL of our rental and photography equipment- "our equipment, our staff". We love what we do, we are passionate about birthday parties, backyard gatherings, weddings, you name it, we love to be a part of your celebration. We believe- "every dollar spent, should be spent on quality equipment and a professional staff".
Reservations hours: W-Sat from 10am-6pm or online 24/7 | Operations hours: W-Sun from 7am-9pm | We accept cash and/ or credit cards.

What is your delivery area?

Avondale, Buckeye/ Tartesso/ Verrado, El Mirage, Gila Bend, Goodyear, Litchfield Park, Peoria, Surprise, Tonopah, Waddell, Wittmann

What type of party rentals or event rentals do you provide?

We have everything you need for your backyard party, social gathering or formal event. From a bounce house/ jumper, concession to a full-scale table sets with table and chair linens for your wedding or formal event.

What are your rental time-frames?

Bounce House/ Jumper Rentals and/ or concessions are 5 hour rentals.
Table Sets/ Chairs/ Tables Rentals are same day rentals.

Do I pickup my rental order or do you deliver? If so, what are your delivery and pick-up hours?

We ONLY offer delivery. (Due to your physical safety and proper heavy equipment handling.)

Delivery is scheduled one hour before your event.

Pick-up is scheduled half-hour after the end of your event.

Same Day Rentals*: Delivery is 7am-12pm or 1pm-4pm time-frame; Pickup is 5pm-9pm

Next Day Rentals*: Pickup is 7am-12pm time-frame.

**We offer extended hours with prior noticed. Equipment is unload on driveway or side-gate, though, if you would like driver to setup tables and chairs in a specific layout/ location, there is a \$25 setup fee. Please have all equipment placed on driveway and ready for pick-up, though, if you would like driver to dismantle tables and chairs, there is a \$25 dismantle fee.*

How do I reserve/ book?

You may reserve online 24/ 7 or call 6 2 3 . 9 8 0 . 3 3 1 1 W-Sat from 10am-6pm.

Our reservations are on "first-come" basis. We will try our best to accommodate same day rentals.

A \$25 deposit is require on ALL orders upon reservation. Depending on order, balance is due 5 - 2 days prior to event or upon delivery to driver. *We accept cash or major credit cards.*

Can my order be change?

Order additions/ reductions may be made 2 days prior to delivery, yet, to ensure equipment availability, ASAP notice recommended.

Do I wash or clean rental equipment/ items?

Bounce House/ Tables & Chairs - We ask that you wipe-down major spills. (*Advise driver upon pick-up of such spill.*)

Linens- Set aside stain or damage items. (*Advise driver upon pick-up.*)

If you have any other questions, feel free to call or email us at 6 2 3 . 9 8 0 . 3 3 1 1 - info@arkelys.com

Learn whether our services are a good fit for you. We welcome the opportunity to hear the details of your event, your needs and wants.