

Arkelys & Co

Party Rentals & Photography

Terms and Conditions:

1. Arkelys & Co agrees to provide event services and/ or rental services for the above event as specified by the client in a timely manner and with the utmost professionalism and quality.
2. Pricing is set and firm - no negotiating or discounts unless noted.
3. Event services and/ or rental services will begin when Full Payment is received, upon arrival of Arkelys & Co staff.
4. Down payments secure event services and/ or rental services for the date and time of your event. Booking is on a first-come, first-served basis. (Our services will not be booked/ reserved without the down payment.)
5. Down payments are non-refundable.
6. Travel fees apply if the event is outside the service area, Arkelys & Co staff receives \$2 per mile (round trip). If the event is outside the service area, travel expense will be paid by client (airfare, hotel, meals, etc...).
7. Some terms and conditions are included in the package pricing.
8. Custom event services and/or rental services are available for an additional charge including: special entertainers, special decor, special orders, etc. Arkelys & Co is not responsible for any special ordering or special decor delays.
9. Prices for event services, rental services and special orders **do not** include shipping and handling. (Customer pays shipping and handling charges.)
10. Customer must review and finalize all event services and/ or rental services details within 15-30 days before the event to avoid additional event services and/ or rental services fees.
11. Payments made while ordering special decor included in any package will be credited as a payment toward the total package price.
12. Certain event services and/ or rentals may have further service agreements/ terms and conditions for review and signature.
13. Arkelys & Co and its associates are not responsible (financially or otherwise) for any problems associated with the event outside beyond their control.
14. The client agrees to stay in communication with Arkelys & Co staff especially within a few days before the event to update on any changes.
15. If packages are not completed within 15-30 days before the event date the client's account will be charged the remaining balance. If no card is on file or if the card is declined, the debt will be sent to a debt collection agent and all fees collected are liquidated damages which are not applied to any future order

To insure accuracy, please allow 24hrs for Arkelys & Co to review/ process your reservation. In the case of Arkelys & Co not confirming your reservation within time frame, please call 623.980.3311 for confirmation status. If you have any questions and/ or concerns with these terms, our services, your reservation please contact Arkelys & Co as soon as possible.

By submitting this deposit/ reservation form you are accepting the above Terms and Conditions.